

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC☐ CLEC☐ ILEC☐ Wireless**CERTIFICATED COMPANY INFORMATION**

<u>Grasshopper Group, LLC</u>	
Company Name	FEIN/SSN
	(800) 820-8210
Db/a/fka	Telephone #
Mailing Address	
197 First Avenue, Suite 200	
City, State, Zip Code	
Needham, MA 02494	
Business Location	
Needham, MA 02494	Norfolk
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: <u>Corporate Filing Solutions, LLC</u>
Mailing Address: <u>317 Ruth Vista Road</u>
<u>Lexington, SC 29073</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:Mr. Dominic Schiavone

- A. **General Manager** (Include Address if different than above)
(800) 820-8210 x 724 / (866) 466-1618 / dschiavone@grasshopper.com
 Telephone Number / Facsimile Number / E-mail Address
Michael Morris
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
(800) 820-8210 / (866) 466-1618 / mmorris@grasshopper.com
 Telephone Number / Facsimile Number / E-mail Address
Michael Morris
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
Michael Morris / (866) 466-1618 / mmorris@grasshopper.com
 Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number)
Michael Morris
- D. **Engineering Operations** (Include Address if different than above)
(800) 820-8210 / (866) 466-1618 / mmorris@grasshopper.com
 Telephone Number / Facsimile Number / E-mail Address
- E. **Test and Repair** (Include Address if different than above)
Steve Lorusso / (866) 466-1618 / slorusso@grasshopper.com
 Telephone Number / Facsimile Number / E-mail Address
Michael Morris
- F. **Emergencies** (During Non-Office Hours)
(800) 820-8210 / (866) 466-1618 / mmorris@grasshopper.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Craig Tata
Regulatory Officer (Include Address if different than above)
(800) 820-8210 x 727 / (866) 466-1618 / ctata@grasshopper.com
Telephone Number / Facsimile Number / E-mail Address
- H. **Dual Party Mailings** (Name)
Mark Salomone
(Mailing Address)
(800) 820-8210 x 744 / (866) 466-1618 / msalomone@grasshopper.com
Telephone Number / Facsimile Number / E-mail Address
- I. **Interim LEC Fund Mailings** (Name)
Mark Salomone
(Mailing Address)
(800) 820-8210 x 744 / (866) 466-1618 / msalomone@grasshopper.com
Telephone Number / Facsimile Number / E-mail Address
- J. **Universal Service Fund Mailings** (Name)
Mark Salomone
(Mailing Address)
(800) 820-8210 x 744 / (866) 466-1618 / msalomone@grasshopper.com
Telephone Number / Facsimile Number / E-mail Address
- K. **Gross Receipts Mailings** (Name)
Mark Salomone
(Mailing Address)
(800) 820-8210 x 744 / (866) 466-1618 / msalomone@grasshopper.com
Telephone Number / Facsimile Number / E-mail Address
- L. **Lifeline Mailings** (Name)
Mark Salomone
(Mailing Address)
(800) 820-8210 x 744 / (866) 466-1618 / msalomone@grasshopper.com
Telephone Number / Facsimile Number / E-mail Address

Ronald E. Quirk, Jr.

This form was completed by

Regulatory Consultant

Title


Signature

/ 12/04/2012

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201